

Real-World Success With Managed Services

Bringing efficiency into your IT operations,
so you can invest in your future.

Business leaders need to have one eye on today and one on tomorrow.

Dealing with an alert, patch, or change request is important; but so are efforts to drive growth. Controlling cloud costs is as critical as using the cloud to build new services and differentiated experiences.

With Managed Services from Insight, you don't have to choose. Gain skilled technical resources, automation and modern tool sets, and a proactive partner that works to anticipate needs before problems occur to drive continual improvements in your IT operations — and refocus your team on strategic objectives.

Success stories

We've helped our Managed Services clients address a wide range of IT and infrastructure needs, across the data center and cloud. See what they've achieved, and what's possible for your business.

Cornerstone Building Brands

Challenge:

Having grown through acquisitions to more than 20,000 employees in over 100 locations, Cornerstone sought Insight's partnership for several initiatives:

- ✓ Consolidating data center technologies and migrating workloads to IaaS
- ✓ Improving the end-user experience with modern networking solutions
- ✓ Modernizing and standardizing security infrastructures



Solution:

We helped the client perform environment discovery and migration; cloud and data center consolidation; firewall assessment and remediation; networking strategy, deployment and management; and application development. Insight Managed Services runs the client's infrastructure service offerings so the client teams can focus on strategic objectives.

Results:

A totally new IT operations strategy leading to greater visibility and cost control and improved network performance and user experiences, plus streamlined IT management.



Managed Infrastructure

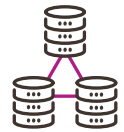
Modernize infrastructure, improve operations and scale IT while controlling costs, driving business growth and enabling long-term transformation with expert support across the entire IT infrastructure.

Global motion and control technology corporation

Challenge:

This Fortune 250 global leader in motion technologies delivers for all sectors, including government. Their email system, however, needed upgrading to ensure:

- ✓ They maintained compliance with the International Traffic in Arms Regulations (ITAR)
- ✓ Their 4,000 email users had adequate support for IT issues
- ✓ They could reduce their total data center footprint with a non-hosted solution



Solution:

We offered several options with variations on where Microsoft® Exchange could be deployed and how it could be managed. They opted to deploy Exchange in our data centers and have us manage it — a solution that meets rigorous compliance standards (ITAR, SSAE 18, and SOC 2).

Results:

A complete solution built in just a couple of months, which includes a fully managed and compliant subscription model Exchange environment across three Insight data centers with 24/7 expert care.



Managed Data Center

Your business can't run without the engine of your data center. Give it the attention and care it deserves, with ongoing maintenance, tuning, patching, tool optimization, and reporting.

Multinational construction company

Challenge:

After years of merger and acquisition activity, the company was operating a large, disjointed, and aging network across 500 remote sites. They were looking to:

- ✓ Streamline and simplify their network services
- ✓ Implement governance to ensure consistent service quality
- ✓ Put in place the infrastructure that would support Internet of Things (IoT) devices in the future



Solution:

We evaluated and provided immediate remediations for their network on a global scale. We then designed and implemented a new Software-Defined Wide Area Network (SD-WAN) solution.

Results:

An up-to-date map of network architecture, physical connections, and traffic flows, plus a dynamic and secure network management model fully managed by a team of network and security experts.



Managed Network

Reduce incident "noise" and improve service levels. Whether you're operating with traditional WAN or the latest software-defined architecture, we can help you optimize it.

Global travel industry leader

Challenge:

Although they had an existing Security and Information Event Management (SIEM) platform and managed services provider, the company was dissatisfied with the performance of both, specifically:

- ✓ The SIEM's security alerts and responsiveness to new threats
- ✓ The scope and security capabilities of their existing services provider
- ✓ The ability to scale with planned company growth



Solution:

We performed an extensive discovery of the company's business drivers and security concerns, and planned implementation of a modern cloud-native SIEM, fully managed by Insight.

Results:

The company can rely on an advanced set of security tools powered by Artificial Intelligence (AI) and machine learning, and the deep expertise and proactive management of a trusted partner.



Managed Security

Despite having a plethora of tools, most organizations don't have the resources to effectively manage their security. We bring you threat detection and prevention, fast incident resolution, and 24/7 service.

What could Managed Services help you do?
Contact us today to discuss your options.