# **Insight Cloud Care for Microsoft 365**







# Financially Flexible 365 Subscription Comes With Award-Winning Support

### Managing your Microsoft 365 applications just got easier

With Insight Cloud Care, your organization has access to over 300 locally based, certified Microsoft® resources; tools to monitor and optimize your Office 365® subscription; and a platform to better enable your growth in the cloud and align it to your business objectives.

### Key benefits of Insight Cloud Care for Microsoft 365



#### On-boarding assistance

A Cloud specialist will help you set up your tenant, provision your licenses and learn how to use your Microsoft Administrator Portal



#### Help desk support

Insight Cloud Care provides your organization with 24 x 7 technical support for licensing acquired through our CSP offering.



#### Monitoring and consulting

Assistance with monitoring and reporting on your cloud consumption to optimize spend.

# Subscription Based Flexibility Pay for what you need - when you need it!

Insight Cloud Care plans are available when you acquire any Microsoft 365 solution suite or stand-alone license through our CSP on-boarding process.

With Insight Cloud Care, you benefit from no minimum purchase requirements, monthly or annual billing with no upfront costs, and ability to adjust yourlicense count at any time.

For more information, please visit www.insight.com/care-M<sub>3</sub>65

## Choose the best Insight Cloud Care tier that fits your needs.

Essentials	Advanced	Premiere
<ul> <li>Assisted on-boarding to our Cloud Management Platform (CMP)</li> <li>24/7 technical support for admins</li> <li>Billing support</li> </ul>	<ul> <li>Assisted on-boarding to our Cloud Management Platform (CMP)</li> <li>24/7 support for admins and end- users</li> <li>Billing support</li> <li>Best practice recommendations</li> </ul>	<ul> <li>White Glove on-boarding to our Cloud Management Platform (CMP)</li> <li>24/7 support for admins and end-users</li> <li>Billing support</li> <li>Assistance with monitoring and reporting</li> <li>Best practice recommendations</li> <li>Access to BrainStorm Training Program</li> <li>Access to our Service Delivery Managers and Engineers for in-scope projects</li> </ul>