1 Attract and retain talent.

2 Easily clock in and clock out.

3 Access critical apps on- or off-site.

4 Access personal apps on- or off-site.

5 Provide quick, effective customer service.

6 Accurately perform retail floor tasks like stocking and inventory.

Improve the retail experience for managers, associates and customers.

Modern retail device solutions let you seamlessly and securely equip your workforce with cutting-edge tech to keep your business competitive and improve experiences across the board.

Benefits

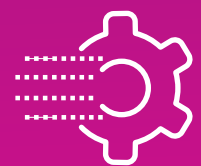**New hire recruitment**

Operational efficiency

Employee retention

Visibility and control

Cost reduction

Increased automation

Improved productivity

Transform your device strategy and take performance to the next level. Discover what Insight can do for you.

solutions.insight.com

Insight®

Insight: 1 partner for 100% of the process

Insight manages the entire device lifecycle, from purchase to repair to replacement, so you can build modern devices into your retail business without adding managerial burden and complexity.

Procurement
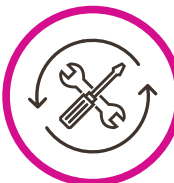
Ordering, staging, kitting and shipping

Deployment

User profile activation/asset management

Use and support

Help desk support and issue escalation

Replacement and refresh

Issue triage and device repair, disposal and replacement

Inactivity and redeployment

Employee exit confirmation, refurbishing and redeployment

Management

Administration of endpoint management platform and application management

Why Insight for retail devices?

With services spanning consulting, implementation, support and more, Insight has equipped retailers across the globe with future-forward technologies. We can help you:

- ✓ Evaluate your existing IT ecosystem and options for modernization.
- ✓ Design a new or updated device strategy and deployment.
- ✓ Implement and integrate new technologies.
- ✓ Leverage innovative solutions using automation and AI.
- ✓ Execute a pilot test program to ensure success.
- ✓ Optimize and manage the entire device ecosystem.

Client story

Dedicated to streamlining operations and enhancing efficiency, a multinational retail giant turned to Insight for a new management framework and deployment of thousands of hand-held devices.

Challenges driving this change included:

- ✓ Costly, hard-to-maintain legacy hand-held scanning devices
- ✓ Lack of visibility and control over device use
- ✓ Antiquated time clock systems
- ✓ Employee retention

Insight built out a modern application framework, performed a pilot test program, and developed and executed a deployment strategy to deliver hundreds of thousands of new smartphones to employees.

Client outcomes included:

- ✓ Greater visibility across devices
- ✓ Dedicated asset management
- ✓ Enhanced employee engagement
- ✓ Increased back-end automation
- ✓ Improved operational efficiencies