Insight

Device as a Service (DaaS)

Business challenge

The modern workplace is a sea of devices and ownership models — desktops, laptops, tablets and mobile smartphone devices. This means workers have more flexibility and more tools to drive productivity. However, this reality also implies additional challenges for managers and administrators. Each device needs to be provisioned, maintained, secured, managed and refreshed. Ideally, businesses want to deliver rapidly enabled endpoints, a great end-user experience and flexible, yet secure, access to business solutions.

Our solution

Insight Device as a Service (DaaS) provides full, device lifecycle care and helps accelerate your adoption of modern IT management. Receive bundled endpoint hardware, software and asset management services, including configuration, deployment and technical support. You'll also get one predictable monthly bill totaled on a per-device basis.

As a global systems integrator with deep relationships with all major technology partners, we're able to offer you flexible device options. Your employee personas and business needs shape the design of your customized DaaS solution. Whether you enable employee choice or use corporate standards, you can maximize control of your fleet to ensure optimal cost and performance outcomes.

Device and OS options:

Windows® 10-based laptops and desktops

Apple® laptops, smartphones and tablets

Samsung Android smartphones and tablets

Part of your evolution

Shifting from legacy configuration and imaging approaches to modern IT management is not achievable overnight. Insight DaaS is designed to meet your organization where it is today and help you progress toward a framework that's more beneficial for administrators and end users. Map your employee personas to a tailored device program that meets your business needs with DaaS. Other Insight services may be recommended to accelerate changes and meet unique business goals.

Modern management is:

Efficient
Near-zero downtime with the right people working on the right tasks

Manageable
Simplified, streamlined, and automated processes and systems

Cost-effective
Predictable and in appropriate proportion with innovation budgets

Secure
Built to reduce risks and provide users with appropriate access

Current
Operating with the latest features and devices

Optimized for end users
Designed for ease, collaboration and productivity

Benefits

- Ensure your fleet is delivering optimal cost and performance outcomes.
- Optimize and scale as business needs change.
- Gain control of device spending with a flexible service and one monthly bill.
- Evolve to a modern management model.
- Manage your new and existing fleet while reducing internal workload.

Our partners

Apple Corporate Reseller | macOS | iOS

Windows 10 | Android | Microsoft Surface

Lenovo | hp | intel

DELL Technologies TITANIUM BLACK PARTNER | SAMSUNG

Related services

- Adoption Services
- Windows® as a Service
- Insight Managed Mobility
- Insight Managed Mobility for Apple
- Managed Desktop Services
- Managed Office 365®
- Workplace Services

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Full lifecycle service

Plan
Design the right fleet program for your business.

Configure
Provision your device to meet specific endpoint needs.

Deploy
Get the right devices to the right people at the right time.

DaaS supports modern endpoint management.

Support
Receive technical support for endpoint functionality.

Maintain
Our expert engineers handle repairs and device swaps.

Refresh
We make the IT asset end-of-life process quick and convenient.
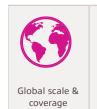
Technical service delivery manager
With you the whole way

Built for this

From our streamlined onboarding process to our vendor-certified support services, Insight has the infrastructure, expertise and resources to deliver unmatched DaaS. There are several reasons why we're different — and can do more for you than other service providers.

Technical service delivery managers	Facilities and capabilities	Modern methodology	
Each DaaS client is assigned a dedicated Insight success manager. This individual is a single point of contact to assist with long-term lifecycle strategy, DaaS program development and significant issue resolution. They also provide monthly reports and regular reviews.	• Five international distribution and integration centers • Customizable inventory management programs and e-procurement • ISO 9001:2015 Certified Labs (US/UK/GER) with comprehensive configuration services • Deployment capacity — 45.5M annually, including drop shipments	• Flexible starting points — on- or off-site • Repeatable models • Vendor-specific best practices • Traditional imaging and modern provisioning	DaaS is a building block that allows you to make steady and incremental progress toward modern IT management.

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

Global scale & coverage	Operational excellence & systems	Software DNA	Services solutions	Data center transformation	Next-generation tech skills	App dev & IoT expertise	Digital platform	Partner alignment

About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.

Insight®