



Solution Brief

Managed Security

A complete solution to address your security challenges

Cyberthreats are growing in frequency and aggressiveness. There are an increasing number of endpoints that need to be secured. Budgets are tight, and in-house resources devoted to security are at a premium. Complexity pervades many IT environments, from maintaining multi-vendor security platforms to integrating multiple tools.

Prevention efforts must be accompanied by robust threat detection and response. But security teams are often understaffed and overwhelmed by alerts. Many times, the perceived remedy is to add even more tools to the environment; this is a futile path.

Transform SOC operations to rapidly respond to threats.

Insight's comprehensive catalog of Managed Security Services (MSS) helps you protect against advanced threats, identify new risks, and respond to and recover from incidents.

We provide highly scalable, fully orchestrated security services 24/7/365 from support centers around the globe. By leveraging deep expertise across tool sets, machine learning, automation and more, we help you streamline detection, protection and response. The result: less time to identify and resolve attacks — from weeks or months to minutes or hours.

Let us take on the day-to-day defense of your environment by monitoring your network, systems and data, 24/7. We add value to your operations by providing context and enriching the data you can utilize, optimizing your organization's IT security monitoring, incident detection and incident response times. We also have appropriate safeguards and procedures in place to provide quality services and reporting for businesses under regulatory oversight.

We believe security is not purely a technology issue, but a business — it's why we combine technical and consulting experience with intelligence to augment the information and alerts we share with businesses like yours.

A familiarity approach

We prioritize familiarity, response and ownership of your environment — an approach that delivers on multiple fronts.

- Drives continuous improvement.
- Accelerates troubleshooting and resolution.
- Offloads operational burden from your teams.
- Enables more seamless growth and scalability.
- Improves accountability for reaching targets.

Benefits:

- + Advanced analytics for 24/7 visibility, detection and response
- + Rapid remote incident response and/or escalations to security events
- + Reduced dwell times from industry average to minutes
- + Global threat hunting and research capabilities
- + Applied threat intelligence, incident investigation and analysis
- + Decreased operational burdens and cost reduction

Why Insight

1,500+

architects, engineers and subject matter experts in security and service delivery

Delivered

4,000+ projects in 2021

Managed Services clients on

6 continents



16 years

of incident and threat management experience

14 years

of penetration testing, vulnerability assessment and security management

168

security products and software solutions offered through Insight



Deep partnership with top-tier security solution providers

24/7

operations team

Service overview

Rapidly scale your security and compliance operations with innovative technologies, as-a-service capabilities and comprehensive expertise.

Insight Managed Security Services (MSS) include:



Log ingestion and analysis

Offload your teams while Insight ingests numerous log sources from your environment. This includes physical and virtual systems, network and storage, operating systems and applications, with public, private or hybrid models. Having a holistic view of your security infrastructure provides investigations within the platform, without having to switch data or bounce between tools.



Threat detection and protection

Reduce the time to detect and prevent compromises using a combination of automated tools within Taegis™ XDR, ServiceNow®, threat intelligence feeds, and the expertise of our security engineers and analysts. With comprehensive coverage of your organization's security, Insight correlates threat intelligence, vulnerability data, logs and events from different security tools to validate alerts.



24/7/365 service

No matter when/if your business closes for the day, we keep working to protect your IT environment and mitigate risk.



Incident response and remediation

Insight's services are designed to quickly identify security events, validate the level of impact and rapidly contain the threat. The containment action can be as simple as locking out a compromised account or taking a system completely offline. Once these actions are taken, Insight will work directly with our client to further investigate the threat, assess the options for remediation and ensure that we continue to monitor the environment for additional security events.

These services are aligned with the National Institute of Standards and Technology (NIST) and MITRE ATT&CK® frameworks to proactively reduce incidents, effectively identify and contain threats, and quickly restore business to normal operations after an event.

Key benefits:

- Work with experts focused on the unique dynamics of your environment.
- Lower risk and make costs more predictable.
- Leverage a proven blend of top talent and intelligent technologies.
- Gain round-the-clock security you don't have to micromanage.

Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

Learn more at:

solutions.insight.com | insight.com

Getting started is easy.

Visit solutions.insight.com/contact-us to connect with our team.

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