



Solution Brief

Managed Security

A single solution to address your security challenges

Cyberthreats are growing in frequency and aggressiveness. There are an increasing number of endpoints that need to be secured. Budgets are tight and in-house resources devoted to security are at a premium. Complexity pervades many IT environments.

Prevention efforts must be accompanied by robust threat detection and response. However, security teams are often understaffed and overwhelmed by alerts. In addition, true security resiliency can be blocked by the complexity of maintaining and integrating multiple tools. Many times, the perceived remedy is to add even more; this is a futile path.

Transform SOC operations to rapidly respond to threats.

Our comprehensive catalog of Managed Security Services (MSS) helps you protect against advanced threats, identify new risks, and respond to and recover from incidents.

Insight provides highly scalable, fully orchestrated security services 24/7/365 from support centers in Eden Prairie, MN, Tempe, AZ, and Cary, NC. By leveraging tool sets, machine learning, and expertise to automate and streamline detection, protection, and response, Insight reduces the time to identify and resolve attacks, from weeks or months to minutes or hours.

Let us take on the day-to-day defense of your environment by monitoring your network, systems, applications, and data, round-the-clock. We add value to your operations by providing context and enriching the data you can utilize, and helping to optimize your organization's IT security monitoring, incident detection, and incident response times. We are SOC 2

Type II-certified, which means we have appropriate safeguards and procedures in place to provide quality services and reporting for businesses under regulatory oversight.

By operating with the premise that security is not purely a technology issue but a business priority, we combine technical and consulting experience and intelligence to augment the information and alerts shared with our clients.

A familiarity approach

We prioritize familiarity, response, and ownership of your environment — an approach that delivers on multiple fronts.

- Drives continuous improvement
- Accelerates troubleshooting and resolution
- Offloads operational burden from your teams
- Enables more seamless growth and scalability
- Improves accountability for reaching targets

Why Insight

20+ years

of support services delivery



PCI DSS-compliant and SOC 2 Type II

175+ support services engineers

Three **24/7/365** U.S. support centers

Member of TSANet and TSIA



Leading Microsoft partner

- + Azure Expert Managed Services Provider (MSP)
- + Largest Azure partner
- + Azure Security Deployment Partner of the Year
- + 17 Gold & Silver competencies

Service overview

We help you rapidly scale your security and compliance operations. Benefit from innovative technologies, As a Service capabilities, and comprehensive expertise.

Insight Managed Security Services (MSS) include:



Log ingestion and analysis

We ingest numerous log sources from your environment so that you don't have to. This includes physical and virtual systems, network and storage, operating systems and applications, with public, private, or hybrid models.



Threat detection and protection

Reduce the time to detect and prevent compromises using a combination of automated tools within Microsoft Sentinel, ServiceNow®, and threat intelligence feeds, and the expertise of our security analysts and threat hunters.



Vulnerability reporting

Know what's going on without being chained to security dashboards. We deliver customized reporting and insights to provide visibility and enable data-driven decision-making.



24/7/365 service

No matter when/if your business closes for the day, we keep working to protect your IT environment and mitigate risk.



Incident response and remediation (optional)

Events are unavoidable; it's how you handle them that matters most. Our team leverages hardened processes and escalation capabilities to industry leaders in incident remediation.

Key benefits:

- Keep data in your own environment — no transfer or migration required.
- Work with experts focused on the unique dynamics of your environment.
- Lower risk and make costs more predictable.
- Leverage a proven blend of top talent and intelligent technologies.
- Gain round-the-clock security you don't have to micromanage.

Meaningful solutions driving business outcomes

We help our clients modernize and secure critical platforms to transform IT. We believe data is a key driver, hybrid models are accelerators, and secure networks are well integrated. Our end-to-end services empower companies to effectively leverage technology solutions to overcome challenges, support growth and innovation, reduce risk, and transform the business.

Learn more at:
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