



Collaboration Services for Cisco Webex Calling

Business challenge

Business today never truly stops. The combined impact of digital transformation initiatives, migration to cloud-based technologies and globalization significantly influence the way we work and how we conduct business. Employees and leadership expect, and require, always-available collaboration and productivity tools both in the office and off-site. As a result, IT organizations must ensure technologies meet these evolving requirements while effectively maintaining or lowering cost.

Our solution

Based on business needs and objectives, Insight will design, implement and manage your Cisco Webex® Calling service. We'll also deliver on-premises device deployment and world-class end-user support.

Cloud Collaboration for Webex Calling	 Design	Proven designs to help you maximize the benefits of cloud-based collaboration
	 Implementation and deployment	Expert coordination of cloud implementation and deployment of on-premises devices
Managed Collaboration for Webex Calling	 Escalated end-user support	World-class Level 2/3 end-user support that your service desk can leverage for complex issues
	 Managed services	Access to certified Level 2/3 resources to support and manage your cloud-based collaboration platform

Benefits

- Increase productivity and reduce complexity.
- Empower your workforce to be more responsive and agile.
- Improve system uptime and resilience.
- Enable scalability and adaptability.

Our partner



Related services

- Device as a Service
- Workplace Services



About Cisco Webex Calling

Reduce inherent cost and complexity while maintaining functionality, security and reliability with Cisco Webex® Calling: a cloud-based communications solution packed with all the enterprise features of a PBX and integrated with Webex Teams™ and devices. Add on Webex® Meetings to make the most complete, business-ready bundle on the market.

Complete, integrated and cloud-based unified communications functionality

Webex Calling	Webex Teams	Webex Meetings
<ul style="list-style-type: none"> Fully featured PBX functionality Seamless Webex Teams and Webex Meetings integration Apps, open SIP and Cisco® integrated device support Webex Teams-centered experience Flexible PSTN connectivity options Unique, native mobile integration Secure, redundant and carrier-grade global cloud 	<ul style="list-style-type: none"> Secure group messaging Persistent team spaces Native file sharing with option to use Microsoft® OneDrive®/SharePoint® Whiteboarding in the app and on the Webex Board Rich integrations: Microsoft, Google, Salesforce, Asana, Jira, Trello, ServiceNow, etc. 	<ul style="list-style-type: none"> World's leading meetings service Award-winning Webex video devices Secure, redundant, managed and QoS-optimized global network Leading mobile experience: customizable video views, native screensharing, hands-free joining Intelligence: Webex Assistant, People Insights, one-push/pairing join Rich integrations: Google, Microsoft, Slack, LMS, Ford cars, etc.

Common identity, calendar, UX, management, licensing, ordering and more

Why Insight for Webex Calling?

Clients choose us to help them deploy and manage Cisco Webex with success. By easily integrating with your existing on-premises solution, we facilitate simpler and smoother migrations. Flexibility is a tenet of our approach; we can embed existing or new PSTN carrier service solutions into your Managed Collaboration services. And, when you need support in other areas of your IT operations or end-user ecosystem, Insight can be your trusted partner in delivering key capabilities from our Connected Workforce offerings.

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

								
Global scale & coverage	Operational excellence & systems	Software DNA	Services solutions	Data center transformation	Next-generation tech skills	App dev & IoT expertise	Digital platform	Partner alignment

About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.