

## Solution Brief

# Managed SD-WAN

Let Insight maintain the performance of your Cisco® or Meraki® SD-WAN environment.

SD-WAN solutions offer many controls and capabilities that address security, performance, and resiliency — significant concerns that businesses need to manage in order to support day-to-day operations across modern networks. SD-WAN technologies provide a centrally controlled virtual WAN architecture that allows businesses to leverage a variety of transport services coupled with flexible deployment models, helping to manage cost and maximize investment in the WAN.

It is critical that an SD-WAN system is properly sized, architected, and implemented prior to the application of any managed service. Additionally, the design of the underlying transport layer plays a direct role in the network performance and ability to provide the desired improvements over traditional networks.

**Insight's Managed SD-WAN services** help you select, design, implement, and manage industry-leading SD-WAN solutions by Cisco and Meraki. Through expert monitoring, proactive management, and regular enhancements, we ensure your organization realizes all the benefits possible from your SD-WAN environment.

### Key outcomes:



Increase visibility and system integrity



Improve end-user experience and overall productivity



Respond to the right incidents and reduce overall alert noise



Ensure SD-WAN infrastructure is regularly patched and updated



Hand off standard change requests to our expert team

## Why Insight



**25-year**  
Cisco partner

**2,500+**  
Cisco certifications

#3 Cisco security partner in  
**North America**



**~35,000**  
critical enterprise infrastructure  
components monitored

Monitoring data center assets on  
**6 continents**



Managing  
**20,000+** network devices  
**30,000+** servers

Address

**3,000+** incidents/month & **4** alerts/second



## Managed SD-WAN services details

We provide 24/7 technical support and full IT outsourcing of the management and operation of your Cisco and Meraki SD-WAN solutions. Services are designed to be proactive and follow a standard set of deliverables, processes, and tools. We rely on a strong ITIL framework integrated with agile processes to drive continual innovation and operational efficiencies, as well as deep expertise of Cisco technologies.

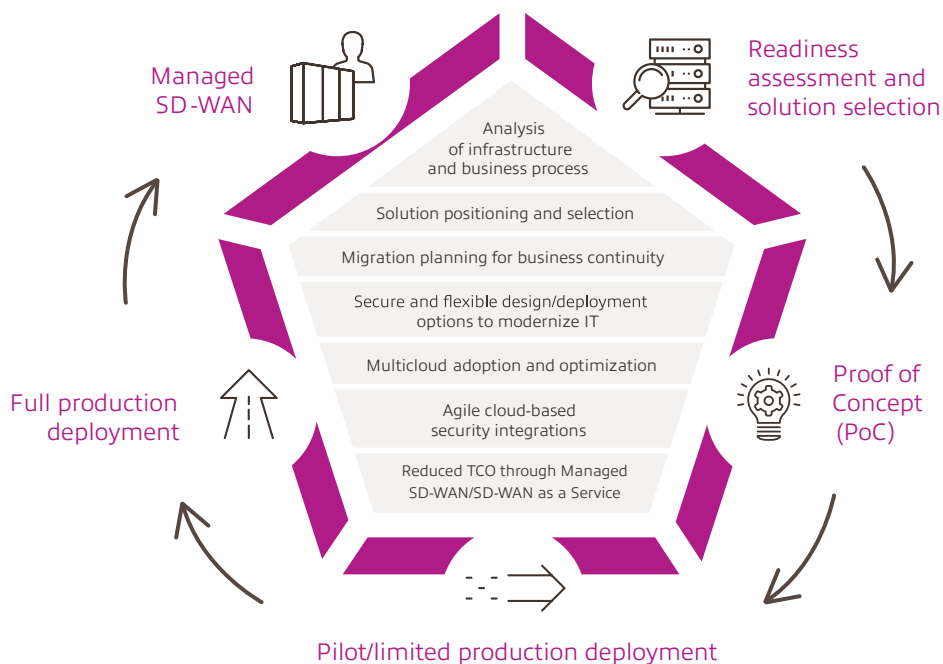
### We provide:

- Service configuration management
- Monitoring and event management
- Patch management
- Incident management
- Request fulfillment
- Change enablement
- Problem management

## Full lifecycle support

Optimize and govern your technology stack as a whole, with services that include expert engineering and architecture resources that provide feedback, analysis, and recommendations at all phases of the SD-WAN lifecycle.

Whether you're looking for guidance on the right SD-WAN platform, design and implementation support, or are looking to transition your existing infrastructure into a managed model, Insight has the services to help you at any stage of your journey.



Getting started is easy.

Visit [solutions.insight.com/contact-us](https://solutions.insight.com/contact-us) to connect with our team.



Gold Certified

Master Specialized in Collaboration

Master Specialized in  
Data Center and Hybrid Cloud

Master Specialized in Networking

Master Specialized in Security

Master Specialized in  
Service Provider Technology

Cloud and Managed Service  
Provider Program

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