Managed SD-WAN

Let Insight maintain the performance of your Cisco® or Meraki® SD-WAN environment.

SD-WAN solutions offer many controls and capabilities that address security, performance, and resiliency — significant concerns that businesses need to manage in order to support day-to-day operations across modern networks. SD-WAN technologies provide a centrally controlled virtual WAN architecture that allows businesses to leverage a variety of transport services coupled with flexible deployment models, helping to manage cost and maximize investment in the WAN.

It is critical that an SD-WAN system is properly sized, architected, and implemented prior to the application of any managed service. Additionally, the design of the underlying transport layer plays a direct role in the network performance and ability to provide the desired improvements over traditional networks.

**Insight’s Managed SD-WAN services** help you select, design, implement, and manage industry-leading SD-WAN solutions by Cisco and Meraki. Through expert monitoring, proactive management, and regular enhancements, we ensure your organization realizes all the benefits possible from your SD-WAN environment.

**Key outcomes:**

- Increase visibility and system integrity
- Improve end-user experience and overall productivity
- Respond to the right incidents and reduce overall alert noise
- Ensure SD-WAN infrastructure is regularly patched and updated
- Hand off standard change requests to our expert team

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**Why Insight**

- 25-year Cisco partner
- 2,500+ Cisco certifications
- #3 Cisco security partner in North America
- ~35,000 critical enterprise infrastructure components monitored
- Monitoring data center assets on 6 continents
- Address
  - 3,000+ incidents/month
  - 4 alerts/second
Managed SD-WAN services details

We provide 24/7 technical support and full IT outsourcing of the management and operation of your Cisco and Meraki SD-WAN solutions. Services are designed to be proactive and follow a standard set of deliverables, processes, and tools. We rely on a strong ITIL framework integrated with agile processes to drive continual innovation and operational efficiencies, as well as deep expertise of Cisco technologies.

**We provide:**
- Service configuration management
- Monitoring and event management
- Patch management
- Incident management
- Request fulfillment
- Change enablement
- Problem management

**Full lifecycle support**

Optimize and govern your technology stack as a whole, with services that include expert engineering and architecture resources that provide feedback, analysis, and recommendations at all phases of the SD-WAN lifecycle.

Whether you’re looking for guidance on the right SD-WAN platform, design and implementation support, or are looking to transition your existing infrastructure into a managed model, Insight has the services to help you at any stage of your journey.

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**Analysis**
- Infrastructure and business process
- Solution positioning and selection
- Migration planning for business continuity
- Secure and flexible deployment options to modernize IT
- Multicloud adoption and optimization
- Agile cloud-based security integrations
- Reduced TCO through SD-WAN managed services

**Readiness assessment and solution selection**
- Proof of Concept (PoC)
- Full production deployment
- Pilot/limited production deployment

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**Getting started is easy.**
Visit solutions.insight.com/contact-us to connect with our team.