



# Intune and Autopilot POC

## Business challenge

Digital transformation requires new skill sets, resources and support to maintain the existing technologies that keep your business running. Insight's packaged services help customers meet these challenges with our streamlined approach, while providing knowledge transfer to your IT team.

Microsoft Intune®, a part of Microsoft Endpoint Manager, provides cloud infrastructure to manage cloud-based mobile device management (MDM), application management (MAM), and Windows® endpoint management. This service ensures that devices, apps and data meet your company's security requirements.

Windows Autopilot is a collection of cloud-based technologies used to prepare devices for productive use by setting them up and pre-configuring, simplifying the Windows device lifecycle from initial deployment to end of life.

## Our solution

Insight's Intune and Autopilot POC service makes digital transformation easy. No need for a lengthy approval process. We'll send out a predefined Statement of Work (SOW) to get your digital approval via email. Next, we'll leverage skilled resources from our Professional Services team for a two-week engagement to help you maximize your Microsoft Intune investment. A Proof of Concept (POC) will be performed to enable and configure Intune and Autopilot. This packaged, streamlined approach will bring your team up to speed on the latest modernized processes within Intune and deliver a quality IT experience to the rest of your team.

## Additional Info

Select up to five devices to test and validate the features and capabilities of Microsoft Intune that align to your user profiles and security requirements. Insight will perform the following tasks and provide knowledge transfer to your team:

- Perform current-state analysis of how your existing Windows devices are managed
- Assess the provisioning flow as it relates to the on-boarding of net-new and existing devices
- Define steps required to reach a level of technical readiness to achieve a state of modern management via Intune
- Perform PoC on a small footprint of Windows devices (up to five)
- Provide knowledge transfer to supporting IT staff and perform user acceptance testing

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## Benefits

- Eliminate OS image re-engineering
- Self-deploy, off-the-shelf devices
- Managed updates
- Customized out-of-box experience
- Proactive device monitoring
- Expedited provisioning time
- Increased productivity
- Easy device repurposing
- Superior customer experience

## Our partners



## Related services

Microsoft Assistance Hours

Microsoft 365 Security Enablement

HoloLens Autopilot Jumpstart



## Recent Outcome

Our client took their first steps into modern management with the ability to pre-provision devices at Insight's labs and ship them directly to their users for final setup. The client no longer need to ship devices back to IT to refresh the OS (if an issue occurs) as this can be completed remotely. The client has moved from application deployment as device targeted in Ivanti to user targeted in SCCM and Intune with co-management. Apps now follow the user to new devices and no longer need a manual step by IT. Windows patching is a "set it and forget it" approach with windows Update for Business compared to the previous, often manual patching methods found in SCCM. Critical applications such as Office, OneDrive, and Microsoft Edge are now phased into the environment.

### Housing client

- Configured Intune and Autopilot for cloud only devices (Azure AD Joined)
- Windows Hello for Business SSO authentication to on-prem devices using Certificates
- Wi-Fi profiles using user certificates
- Universal Print



Insight is one of only 60 Azure Expert MSPs globally.

### Retail client

- Configured Intune and Autopilot for Azure AD joined and Hybrid Azure AD
- Configured Co-Management
- Applications
- BitLocker Policy
- Windows Update Rings
- Dynamic Groups
- Configuration and Compliance Policies



More than 2,000 Azure-focused engineers on our teams.

## Awards and Partnership










- 2021 **Worldwide Modern Desktop Partner of the Year** for Microsoft
- 2021 **Microsoft Partner of the Year**
- 2000+ Dedicated technical resources
- 30+ Years of partnership



We passed a rigorous certification and audit process.

## A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

 Global scale & coverage	 Operational excellence & systems	 Software DNA	 Services solutions	 Data center transformation	 Next-generation tech skills	 App dev & IoT expertise	 Digital platform	 Partner alignment
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## About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.