



Acquire. Operate. Optimize.

Acquire Azure and Manage your environment for optimized cloud spend and performance through Insight Cloud Care for Azure.

Many organizations have adopted public cloud. Scalable architecture, compute power and world-class security often drive these types of commitments. Today, the public cloud is growing at a record pace.

But with rapid growth comes the potential for waste.

Billions of dollars are lost each year as a result of mismanagement of the public cloud. In many cases, this is caused by basic oversights such as oversized workloads, idle consumption and the procurement of oversized resources. While cloud consumption may be clear for many organizations, the solution may not be.

Insight Cloud Care for Azure is a market-leading solution for optimizing Azure® acquisition, consumption and spend, with the added support of managed services. Through Insight Cloud Care, you can:



Acquire Azure through the Cloud Solution Provider (CSP) Program.



Receive Azure service performance alerts to identify unexpected consumption or other performance anomalies.



Receive concierge support and best practice recommendations from our Cloud Success Management Team.



Azure advisory services from cloud experts.



Establish consumption and cloud spend budgets for individual workloads with our advanced consumption monitoring tools.



Managed services



Leverage 24/7 administrative technical support and break-fix troubleshooting.

Service tiers

This service is provided in a three-tier structure, allowing you to right-size your level of support.

Essential (Acquisition)	Advanced (+ Operate)	Premier (+ Optimize)
<p>ICC Essentials provides a core set of tools and services designed to get you up and running quickly and safely with basic visibility and expert technical support.</p>	<p>ICC Advanced provides <u>everything included in Essentials</u> and adds full operational support for a broad portfolio of Azure services. Insight delivers a standard set of management services, tools, and processes that allow you to offload daily support activities.</p>	<p>ICC Premier provides <u>everything included with Essentials and Advanced</u> and adds governance and enhanced optimization solutions to help you get the most from your organization's investment.</p>
<ul style="list-style-type: none"> • Cloud success manager • Concierge onboarding • Spend management and visibility • Unlimited 24/7/365 expert technical support • Ongoing management assistance • Insight's Cloud Management Platform • Core monitoring and automated alert notification * <p>(*requires additional qualification)</p>	<ul style="list-style-type: none"> • Incident management • Service configuration management and visibility • Operational compliance • Monitoring and automated event management • Protect by managing Azure Backup, recovery • Patch management • Request fulfillment • Change enablement • Client Success Manager-led optimization reviews 	<ul style="list-style-type: none"> • Governance reviews • Cost optimization reviews • Service continuity review • Optimization recommendations • Advisory services • Azure consoles (review & recommend)

For more information, please visit www.insight.com/care-azure

1.800.INSIGHT | insight.com