



Collaboration Services for Cisco UCM Cloud

Business challenge

Cloud communications are agile, cost-effective and modern. Designing and deploying cloud communication systems while minimizing disruptions can be a challenge, however, and enterprises with unified communications infrastructure and investments must drive transformation without derailing business.

Our solution

For organizations ready to move to cloud communications, Collaboration Services for Cisco Unified Communications Manager Cloud (Cisco UCM Cloud) provide support for every step of the process. From design to deployment, infrastructure assessment to ongoing management, Insight's collaboration services help optimize your investment in cloud communications.

Cloud Collaboration for UCM Cloud leverages proven reference architectures to design, implement and deploy your unified communication management system:

- Achieve enterprise-grade unified cloud communications and collaboration.
- Reduce CapEX, deployment time and need for additional staff.
- Realize maximum benefits of cloud-based collaboration.

Managed Collaboration for UCM Cloud helps you achieve a gradual, frictionless shift to the cloud while maintaining and integrating existing assets:

- Migrate to cloud collaboration while maximizing your investment in existing infrastructure.
- Grow your cloud environment gradually with continuing adoption support.
- Receive end-user support, admin management and guidance on usage strategy.

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Benefits

- Reduced cost and complexity
- Improved system uptime and resiliency
- Better scalability and adaptability
- Improved focus on innovation

Our partner



Related services

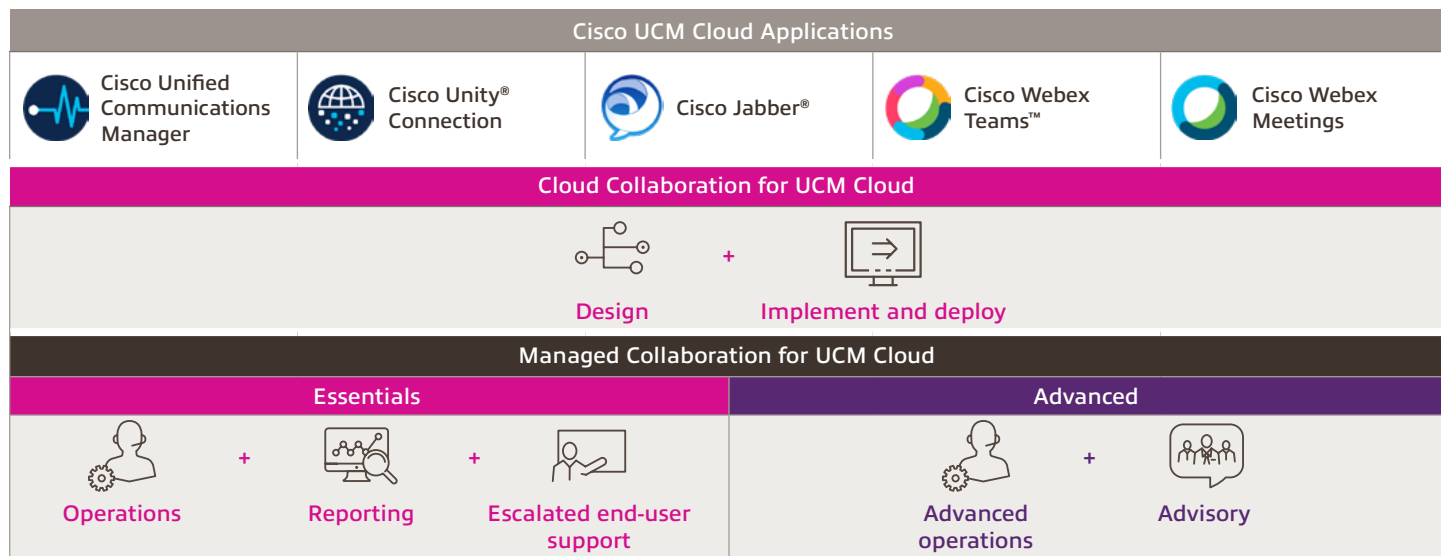
Collaboration Services for Cisco
Webex Calling

Voice Professional Services



About Collaboration Services for Cisco UCM Cloud

Powered by Cisco® Unified Communications Manager from the Webex® Cloud, Insight's collaboration services enable enterprises to design, deploy, maintain and optimize Cisco UCM Cloud systems. Our offerings provide operational care, reporting and end-user support at either the Essentials or Advanced level.



Why Insight for Cisco?

Insight's Collaboration Services for Cisco UCM Cloud draw from our long-standing partnership with Cisco and deep expertise in designing and supporting workplace services. Not only is Insight a Gold Certified Cisco Partner, but we're also Master Certified in Cisco Collaboration, and our Cisco engineers hold more than 1,500 Cisco certifications.

Our Cisco value-added services include:

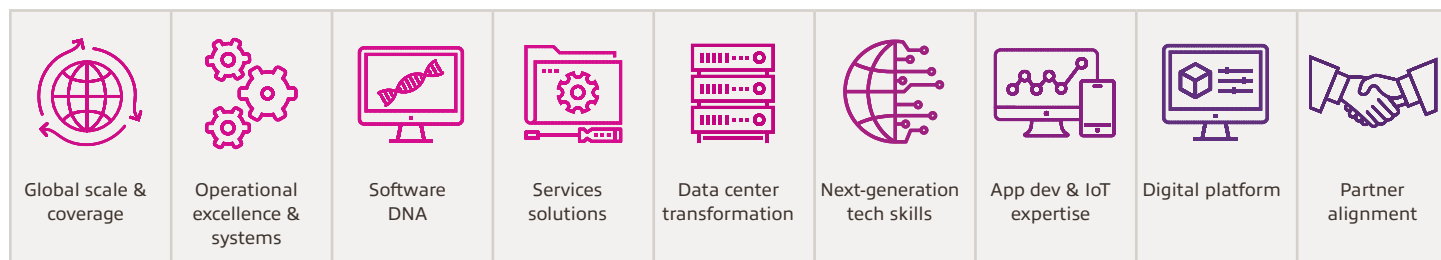
- A proprietary contract management portal
- Consulting, technical and managed services
- Identity Services Engine (ISE) integration platform
- BI dashboard
- Cisco Software as a Service (SaaS) provider



Gold Certified
Master Specialized in Collaboration
Master Specialized in Data Center and Hybrid Cloud
Master Specialized in Networking
Master Specialized in Security
Master Specialized in Service Provider Technology
Cloud and Managed Service Provider Program

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.



About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.