



Datasheet

Managed Endpoint for Apple Devices

Comprehensive administration services

Business challenge

Today's employees require the ability to work from any device, anywhere, at anytime. Studies show that 60% of employees would use a Mac; furthermore, 66% would select a company that offered choice over one that doesn't.

But providing Macs and iPhones to employees is challenging. Recruiting and maintaining a knowledgeable staff to administer and support increasingly complex environments can strain resources, particularly as an organization scales.

Our solution

Insight's Managed Endpoint service offers a modern, cost-effective approach to the administration and support of your new or existing endpoint management solution.

Lean on our comprehensive approach to endpoint management to help you optimize IT resources, maximize performance and ensure employee satisfaction.

Insight's Managed Endpoint service provides:

- Evaluation of your existing endpoint management solution environment
- Configuration of a cloud-based endpoint management instance
- Implementation, configuration and ongoing administration of Apple Mac and iOS devices
- Application deployment and administration plus Apple Business Manager Volume Purchase Program management
- Optional bundled pricing including licensing for VMware Workspace ONE or Jamf Pro
- Ongoing expert administration of your endpoint management environment
- 24/7 admin-to-admin support for Microsoft Endpoint Manager, VMware Workspace ONE® and Jamf® Pro
- Regular reporting, service reviews and roadmap development

Benefits

- + Modernize and maintain your endpoint management solution.
- + Maximize the Return on Investment (ROI) of your licenses and infrastructure.
- + Reduce cost complexity with per-device monthly billing.
- + Optimize performance with 24/7 administration and alerting.
- + Refocus your IT team on strategic business objectives.

Our partners



Related services/offers

- + Lifecycle Services
- + Workplace Services
- + Carrier & Connectivity Services

Service details

Benefit from a robust set of service features along with add-ons that can be leveraged based on your unique environment and needs.

		Description
Included service features	Tenant Management	<ul style="list-style-type: none">Expert configuration and ongoing maintenance of your new or existing endpoint management solutionInclusive of cloud-identity integration and recurring task execution, including zero-use device analysis
	Endpoint, update and security management	<ul style="list-style-type: none">Managing the complex, frequent and time-consuming tasks related to your users, groups and endpoints, with a particular emphasis on securityIncludes management of profiles, policies, and Device Enrollment Program automated enrollment for zero touch provisioningIncludes OS update management, as well as comprehensive scripting
	Software deployment	<ul style="list-style-type: none">Effectively enable your workforce with corporate applications through the setup and design of enterprise app storesEnable the management of volume app licenses and configuration, scripting and deployment of applicationsApple Business Manager Volume Purchase Program management
	Reporting and roadmap development	<ul style="list-style-type: none">Gain visibility into your workforce through comprehensive inventory, device and user reportingApplication deployment update failure reporting and remediationQuarterly business reviews and semi-annual technology roadmaps will ensure you evolve your solution, maximize your investment and get the most out of the program
	Enterprise-grade service levels	<ul style="list-style-type: none">Robust service levels that match the importance of your environment and use casesTracking and reporting against response time, time to resolution, incident status updates and change notifications
Add-ons	Advanced application services	<ul style="list-style-type: none">Comprehensive services that go beyond software deploymentAdd-ons are available for application project deployment management, application packaging or application testing
	Modern on-premises integration	<ul style="list-style-type: none">Configure, maintain and update your modern on-premises integration infrastructureEnable value-added gateway capabilities with directory, identity, certificates, internal apps and more

Getting started is easy.

Visit solutions.insight.com/contact-us to connect with our team.

Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

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